

# Privacy Policy

Companion Connect

companion\_connect\_team@outlook.com

## Introduction

Thank you for reviewing our Privacy Policy. We recognize that visitors to our site may be concerned about the information they provide to us and how we treat that information. This policy addresses those concerns and may be updated periodically. This website is owned and operated by Companion Connect.

### Contact Information:

Email: [companion\\_connect\\_team@outlook.com](mailto:companion_connect_team@outlook.com)

Alternative: [info@companionconnect.online](mailto:info@companionconnect.online)

## Information Collection and Ownership

Companion Connect is the sole owner of the information collected on this site. We will not sell, share, or rent this information to others in ways different from what is disclosed in this statement. Companion Connect collects information from our users at several different points on our website. We use our best efforts to respect and protect the privacy of our online visitors.

## IP Address Usage

We use IP addresses to analyze trends, administer the site, track users' movement, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information. We share aggregated demographic information with our partners and supporters, but this is not linked to any personal information that can identify any individual person.

## Personal Information Collection

We only gather personally identifiable data (such as names, addresses, email addresses, etc.) that are voluntarily submitted by a visitor, and we only use such data for purposes such as facilitating platform use, processing inquiries, or returning information requested. Such data, including email addresses, may be shared with our internal teams for the above-named purposes. Website visitor information is used for internal purposes only and will not be sold to third parties.

## Email Communications

If you supply us with your email address, you may receive periodic emails from us with updates on our services, new features, volunteer opportunities, or event notifications. If you do not wish to receive such communications, you can opt-out by contacting us at [companion\\_connect\\_team@outlook.com](mailto:companion_connect_team@outlook.com). Postal addresses of visitors and users are never sold or exchanged.

## Photo and Video Policy

Companion Connect respects the privacy and rights of all individuals and strictly adheres to a no-photo policy without prior consent. We do not capture, store, or use photographs or videos of our users without their explicit written permission. Photos or videos taken at events, workshops, or other activities will only include individuals who have provided their consent, either through a signed release form or direct agreement. If consent is not provided, individuals will not be photographed or included in any media. Companion Connect is committed to protecting the identity and privacy of all participants, ensuring that their comfort and preferences are fully respected. If you have any concerns or wish to withdraw consent for previously captured images, please contact us immediately at [companion\\_connect\\_team@outlook.com](mailto:companion_connect_team@outlook.com).

## Data Management Options

If you prefer not to receive communications from us, we offer the following options for you to view, modify, or delete your records with us:

Email us at: [companion\\_connect\\_team@outlook.com](mailto:companion_connect_team@outlook.com)

## Security Measures

This website takes all reasonably available precautions to protect our users' information. When users submit sensitive information via the website, it is protected both online and offline.

We care about the security of your data and use secure server technology throughout our platform. For example, we use HTTPS protocol and encryption tools to safeguard your information. When using secure pages, such as account creation or feedback forms, a lock icon will display in your browser's URL window.

Additionally, all sensitive information is restricted in our offices. Only authorized team members who need the information to perform specific tasks are granted access to personally identifiable data. We continually train our team on privacy practices to ensure your information is handled with care.

## Cookies

A cookie is a piece of data stored on the user's hard drive. Usage of a cookie is in no way linked to any personally identifiable information while on our site. Cookies help us improve your user experience by remembering preferences and enabling certain functionalities on the platform. If you reject the cookie, you may still use our site, but certain features may be limited.

## Third-Party Links

This website may contain links to other websites. Please be aware that Companion Connect is not responsible for the privacy practices of these other sites. We encourage users to read the privacy statements of every website that collects personally identifiable information. This privacy statement applies solely to information collected by Companion Connect.

## Liability Limitation

Companion Connect shall not be liable for any damages or injury caused by any failure of performance, error, omission, interruption, defect, delay in operation or transmission, computer virus, line failure, or any cause beyond Companion Connect's reasonable control.

## Intellectual Property

The materials posted on this site are owned by, or licensed to, Companion Connect. All rights reserved. The names and trademarks appearing on this site may not be used in any advertising or publicity without prior written permission.

## Accuracy and Corrections

We use our best efforts to ensure that the information presented on our website is accurate. However, if inaccuracies occur, we will correct them in a timely manner. To report any inaccuracies or request answers to questions about this Privacy Policy or the information we collect, please email us at [info@companionconnect.online](mailto:info@companionconnect.online) or write to us at the address provided above.

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